



Diagnostic and Repair Service Call

Our installation professionals will provide onsite troubleshooting, diagnosis and repair. The diagnostic and repair service call charge applies to those customers that are no longer covered by their 12 month labor warranty. The service call provides 1 hour of onsite labor and does not cover the cost of parts needed for non-warranted repairs. Parts required for non-warranted repairs are provided at rates below the retail cost. Please review the terms and conditions outlined in our comprehensive warranty.

- **Rate : \$105 for the first hour**
- **\$40 per additional hour.**

***** Service currently available in the Charlotte NC area only *****