

Manufacturer Warranty Instructions for Intermatic HB88OR Outdoor Astro Timer

If your Intermatic **HB88OR Outdoor Astro Timer** malfunctions within 30 days of purchase from Landscape Lighting Resources, please contact us for a replacement.

If a malfunction occurs after 30 days of purchase from Landscape Lighting Resources, please contact the manufacturer, Intermatic for a replacement. Intermatic provides a 12 month manufacturer's warranty that takes effect 30 days after purchase. The manufacturer's warranty can only be redeemed through their warranty claims department.

Here are the steps for filing a warranty claim with Intermatic :

1. Go to Intermatic website under the Customer Support tab
<http://www.intermatic.com/en/customersupport>
2. From the customer support page, under customer support information select Warranty Claims.
3. Create a customer account with an email username and password
4. You will receive a confirmation email for registration, follow the link in the email to get Warranty Claims
5. Once at Warranty Claims, enter product code HB88OR
6. Select the reason for the claim
7. Submit the form
8. Fax your copy of your emailed claim confirmation and your proof of purchase (your proof of purchase is your Invoice from Landscape Lighting Resources) to 815-675-4609. The claim confirmation should be the cover when faxing.
9. If you do not have access to a fax, you can scan and email your claim confirmation and proof of purchase to Intermatic. Please call 815-675-7000 to speak with an Intermatic customer service representative and request an email address.